

02 November 2011

2011/E/01

TO THE MEMBERS & THEIR BROKERS

Incidents involving the explosion of Reefer Containers TT Club Loss Prevention Questionnaire

We have sent this circular to you as a key contact with the TT Club. We appreciate you may not be the right person to complete the information required and ask that you forward on to a more appropriate colleague if this is the case.

We are writing concerning a limited number of incidents involving the explosion of reefer containers, in which you may have direct involvement or seen through recent media coverage. Following these incidents, a number of container operators have taken steps to quarantine reefer units that present similar potential risks.

The TT Club is closely monitoring information relating to these incidents and investigating the possible cause(s). No conclusion has been reached as yet, but the pattern of incidents indicates that the containers in question may have been the subject of repair or maintenance work in Vietnam during the period March-October 2011.

We wish to ensure that we have a comprehensive body of information in order to provide appropriate loss prevention information to you. As a result, we are seeking answers to the questions below, covering the period from 1 March 2011 to date. The responses will be used to put together relevant loss prevention advice and alerts to Members of perceived or potential risks.

This Loss Prevention initiative is separate from the TT Club's claims-handling function. Claims issues will continue to be handled in the normal way. You should be assured that information provided independently for this loss prevention guidance will be used only for this purpose.

We appreciate that not all Members will be involved in the ownership, operation, carriage or handling of reefer containers or cargo. If this is the case during the period from 1 March 2011 to 31 October 2011, please simply confirm so to **riskmanagement@ttclub.com** quoting your Certificate of Insurance number.

If you have been involved in reefer container operations, you are asked to address the following questions, irrespective of the nature of the operation in which you are engaged and the risks for which you are covered by the TT Club.

transport insurance plus

TT Club Loss Prevention Questionnaire: Reefer Containers, March-October 2011

1. Are you aware of any fire/explosion, or evidence of overheating, rupture of reefer plant pipework or components or any similar reefer plant failure in respect of any owned/leased containers or containers in your custody, within the period 1 March 2011 to the date of this message?
If so:
 - (i) have you been able to identify the nature and function of any failed or damaged component or components within the reefer plant or equipment on the container concerned?
 - (ii) can you identify the nature of any repair or maintenance carried out in the preceding eight months in respect of such containers? In particular, has any refrigerant been removed, replaced and/or refilled?
 - (iii) are you able to identify the precise location at any port or facility in Vietnam or elsewhere where such work was performed, and the contractors or sub-contractors who performed it?

2. Please advise whether your tracking system in respect of owned/leased or operated reefer containers enables you to identify all containers that have been the subject of repairs or maintenance work in respect of the reefer plant or equipment, in any port or facility in Vietnam during the period from 1 March 2011 to the date of this message. If so, please provide details of the container number for every container that has been the subject of such work, their current location and their status (e.g. in use, stored/segregated and with/without power, under inspection, disposed of or other).

3. If such repair or maintenance has been carried out at a port or facility in Vietnam :
 - (i) do you have any standard work/method instructions or guidelines to be issued to any port or facility, or any contractor, in respect of routine maintenance work to be carried out in respect of reefer containers?
 - (ii) are you able to identify specifically the nature of any work commissioned?
 - (iii) is some form of requisition or purchase order documentation issued that confirms the box number and the work required?
 - (iv) does any requisition or purchase order issued record the requirements for any specification of parts or materials to be used?
 - (v) is there any form of documentation that records confirmation of proper completion of the work and/or authorises payment?
 - (vi) is work carried out to the reefer plant or equipment subject to survey/approval by a surveyor appointed on your behalf, before acceptance/return of a container?
 - (vii) is there are form of post-repair/maintenance check carried out by a surveyor before first use following such repair/maintenance?

4. We are considering the possibility of third party certification being provided by owner/operator Members in respect of containers which have not been the subject of repairs or maintenance in Vietnam and/or which have not been in or via Vietnam during


this period from 1 March 2011 to date, in order to facilitate the unhindered movement of those containers.

Please advise whether your container tracking system/records are capable of providing definitive information as to the containers that have been the subject of repair or maintenance at a port or facility in Vietnam and whether such tracking system or records have any form of Quality Management Accreditation that could support any certification process.

We wish to review all available information as a matter of urgency and request that responses be provided as soon as possible. If you would prefer us to call you regarding this information rather than complete the questionnaire then we are happy to do so. In either case, please email us at **riskmanagement@ttclub.com** with your details.

It would be appreciated if all responses could be received by Friday 11 November 2011.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'P. Storrs-Fox', with a horizontal line underneath.

Peregrine Storrs-Fox
Risk Management Director
Through Transport Mutual Services (UK) Ltd
for the TT Club