

Q: I am a SBO policyholder. Who should I notify of a claim after the transfer?

A: Please notify the TT Club's London Office by any of the following means:

Phone: +44 (0)20 7204 2626

Fax: +44 (0)20 7549 4242

Email: london.claims@ttclub.com

Q: I notified the SBO of a potential claim a while ago. Do I have to re-notify the TT Club after the transfer?

A: No, there is no need re-notify a notification that was made before the transfer.

Q: I made a claim on my SBO policy which has not been settled yet. What will happen to my claim after the transfer?

A: The transfer will have no impact on the way your claim is being handled. The same law firm will be dealing with your claim before and after the transfer.

Q: As a member of the SBO would I receive a share of SBO's surplus as a result of the transfer?

A: No, members of the SBO will not receive a share of the surplus as a result of the transfer.

Q: I believe the SBO still holds funds on my behalf. Who should I contact?

A: Please send an email to: mutual@sbmia.co.uk

Q: I was a member of the SBO, would I become a member of the TT Club after the transfer and potentially be liable for any supplementary calls levied by the TT Club?

A: No, members of the SBO will not become members of the TT Club and will not become liable for supplementary calls levied by the TT Club either.

Q: I was a member of the SBO, would I still be liable for any supplementary calls levied by the SBO?

A: In theory members are still liable for deficits on the 2012 to 2017 policy years, but given that SBO's liabilities are 100% reinsured with "A" rated reinsurers, it is extremely unlikely that a supplementary call will be made on SBO members in respect of these policy years.

Q: I don't agree with the conclusion reached by the Independent Expert and consider that my policyholder rights will be adversely affected as a result of the transfer. What are my options?

A: Please submit your concerns in writing on or before 3 June 2019 using one of the following:

- Email: contactus@thomasmiller.com
- Write to: "Part VII Transfer" at TT Club Mutual Insurance Limited, 90 Fenchurch Street, London EC3M 4ST

Your concerns will be forwarded to the Independent Expert who will consider them when preparing her final report to the Court.

Q: I submitted my concerns about my policyholder rights to the SBO or TT Club, but no changes have been made to the transfer to alleviate my concerns. What are my options now?

A: Attend the High Court hearing in London in person on 17 June 2019 and request that the Judge consider your concerns.