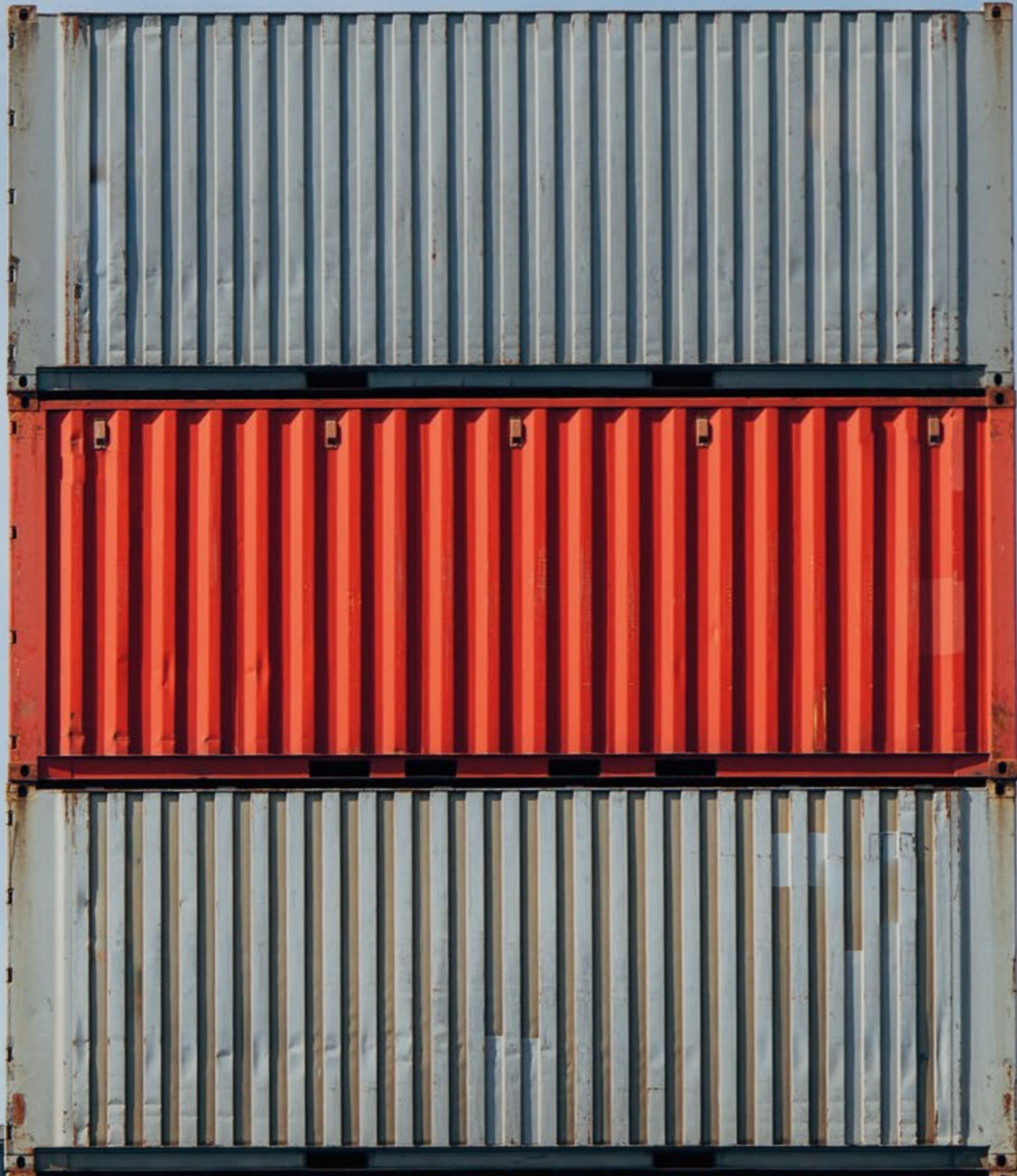


**TT Club**  
Together.



Trusted and future-ready transport  
and logistics insurance that puts  
Members first.





# Welcome.

Our mission is to make the global transport and logistics industry safer and more secure, promoting innovation and assisting the delivery of a sustainable future for the industry.



“We have dealt with TT Club for many years, they take the time and trouble to know your business... I think that’s very rare.”

Member

A partnership for our Members' protection.

At TT Club, we put our Members first. We value the power of partnership. The trust we share with our Members enables us to achieve exceptional outcomes.

TT Club is the established, market-leading, independent provider of mutual insurance and related risk management services to the international transport and logistics industry.

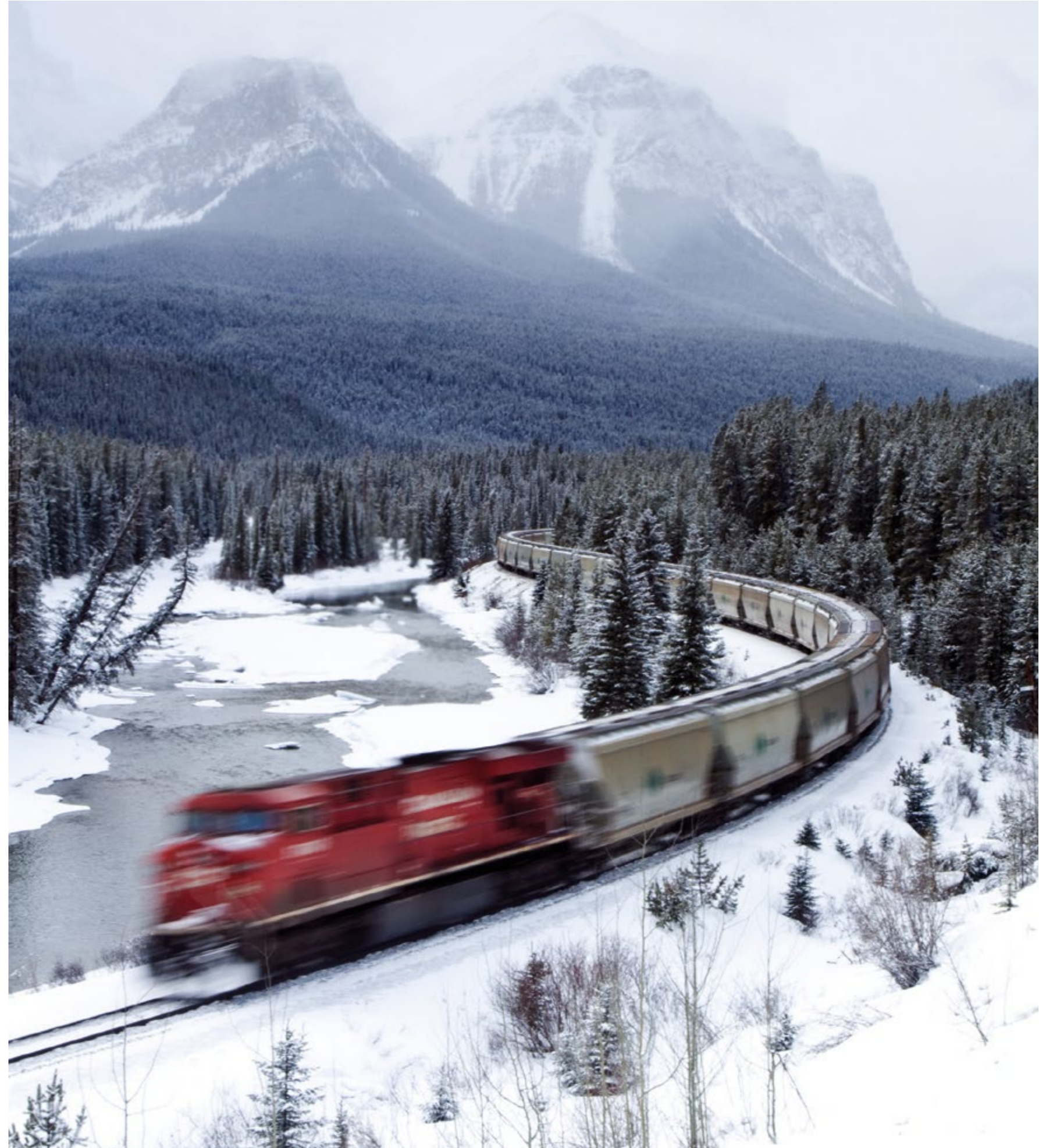
We provide specialist underwriting, claims management and risk and loss management advice.

We currently serve over 1,200 Members – container owners, operators, ports, terminals and logistics companies. Our Membership covers the entire logistics journey, working across maritime, road, rail, and air.

Applying our unrivalled market understanding and technical knowledge, we build Member-centric solutions that meet every Member's individual needs.



Heritage.



Since our inception in 1968, we have been single-mindedly serving the international transport community.

Today, TT Club continues to lead the industry. Our outstanding Member and broker service quality, built upon our exceptional understanding of the market and specialist, technical expertise, enables us to deal with any and every eventuality.

This wide-ranging experience ensures that our policy coverage is always comprehensively fit-for-purpose. It also means that, whenever faced with a claim, we are more than likely to have dealt with a similar situation before.

We are also privileged to play a leading role in steering the direction of travel across the industry. As a key player, we lobby for reform, actively develop good practice guidance and collaborate with influential organisations across the globe.



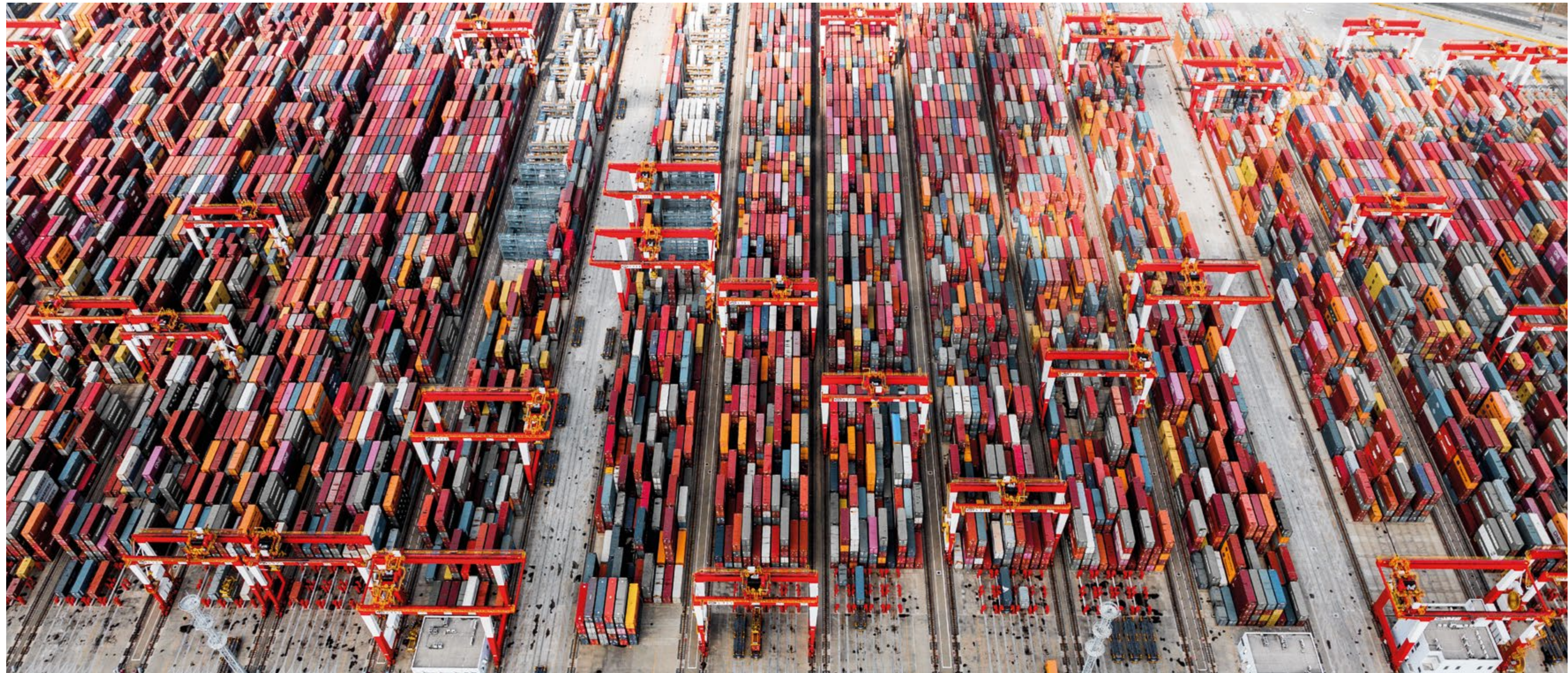


“It’s the only mutual, so I know they build solutions around me, they are more like partners than insurers which is great.”

Member



# Approach.





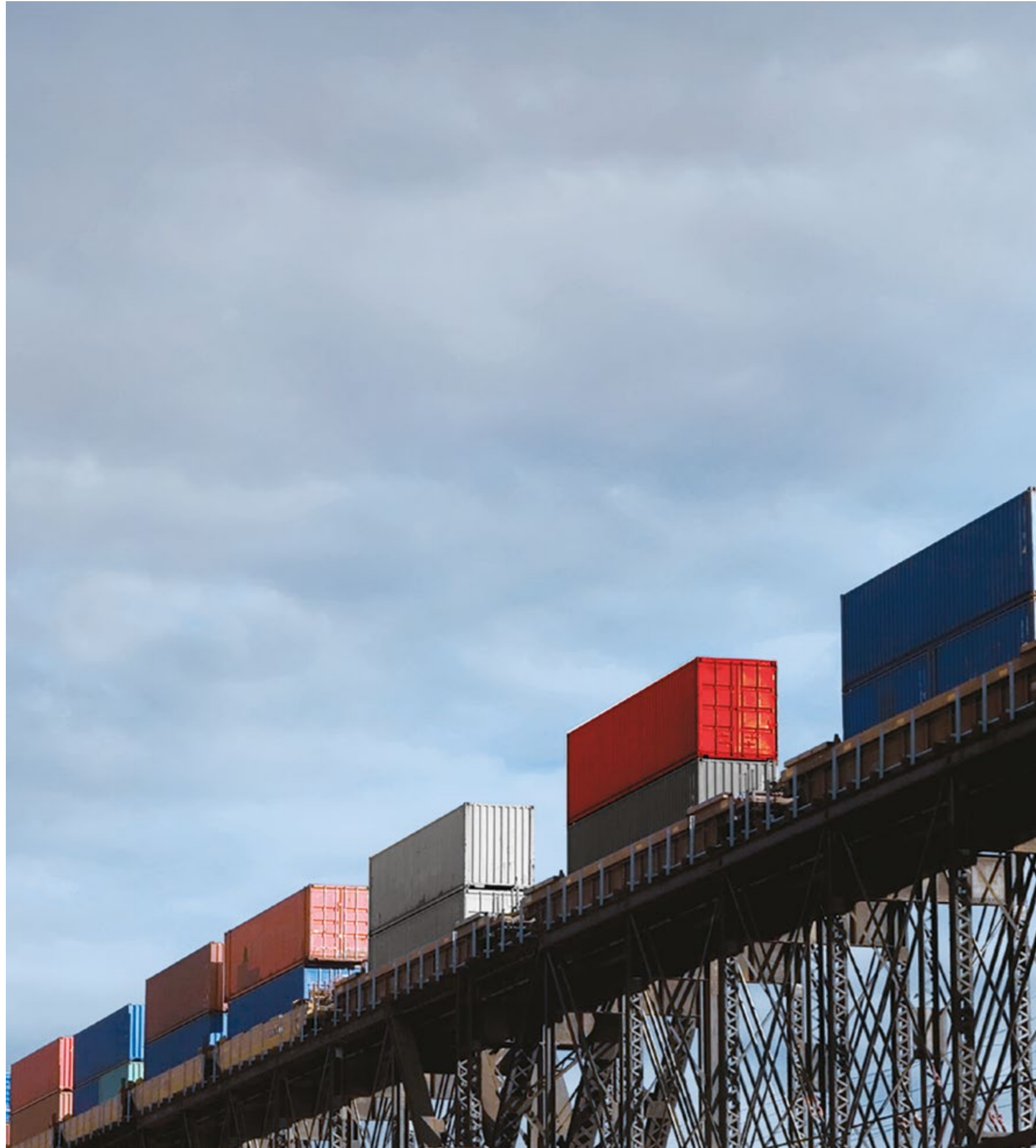
We believe in the power of partnership, leading through collaboration.

Our Board of Directors represents the entire Membership, every type of operator and every region of the world. Indeed, our structure means that every Member can input into the key decisions we make about the types of risk we underwrite and our strategic direction.

Our annual customer retention rate is consistently over 95%, demonstrating how much our Members value our underwriting, claims and loss prevention expertise. Some of our Members have been with us since 1968.

Members benefit from the highest levels of professional support from our executives, who range from maritime lawyers to logistics and freight managers. We have offices in over 20 locations around the world, staffed by executives who speak our Members' languages.

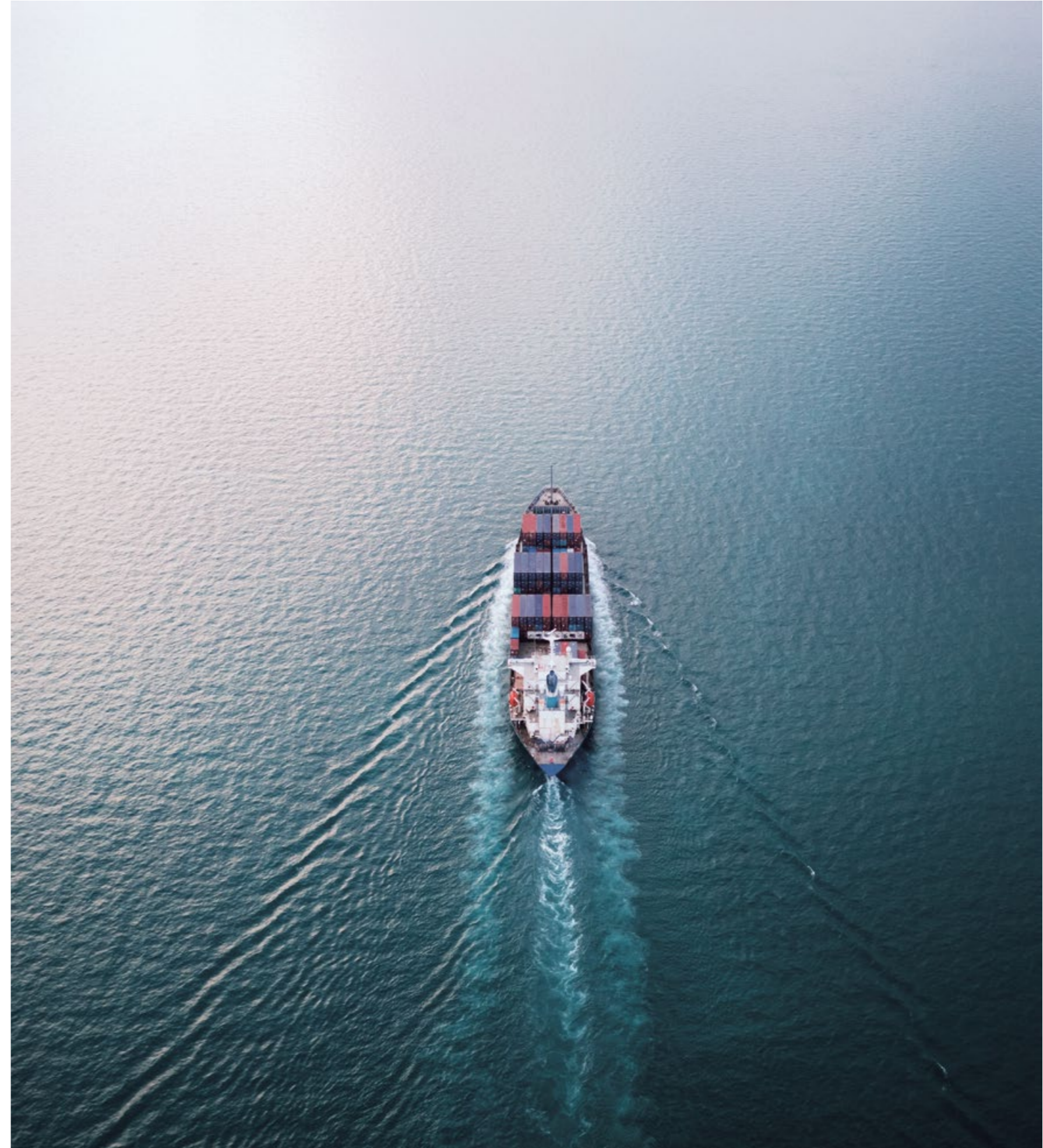
Our pursuit of reductions in our Members' exposure to claims remains relentless. We provide a range of risk management advice and initiatives, and work tirelessly with industry bodies and regulators to develop new guidance and regulations that put our Members' interests first.



“They solve issues;  
there’s no waiting  
around paper shuffling  
– everything is quick  
and easy, very  
technically advanced.”

Broker

# Ethos.



Fairness and integrity are at the heart of everything we do.

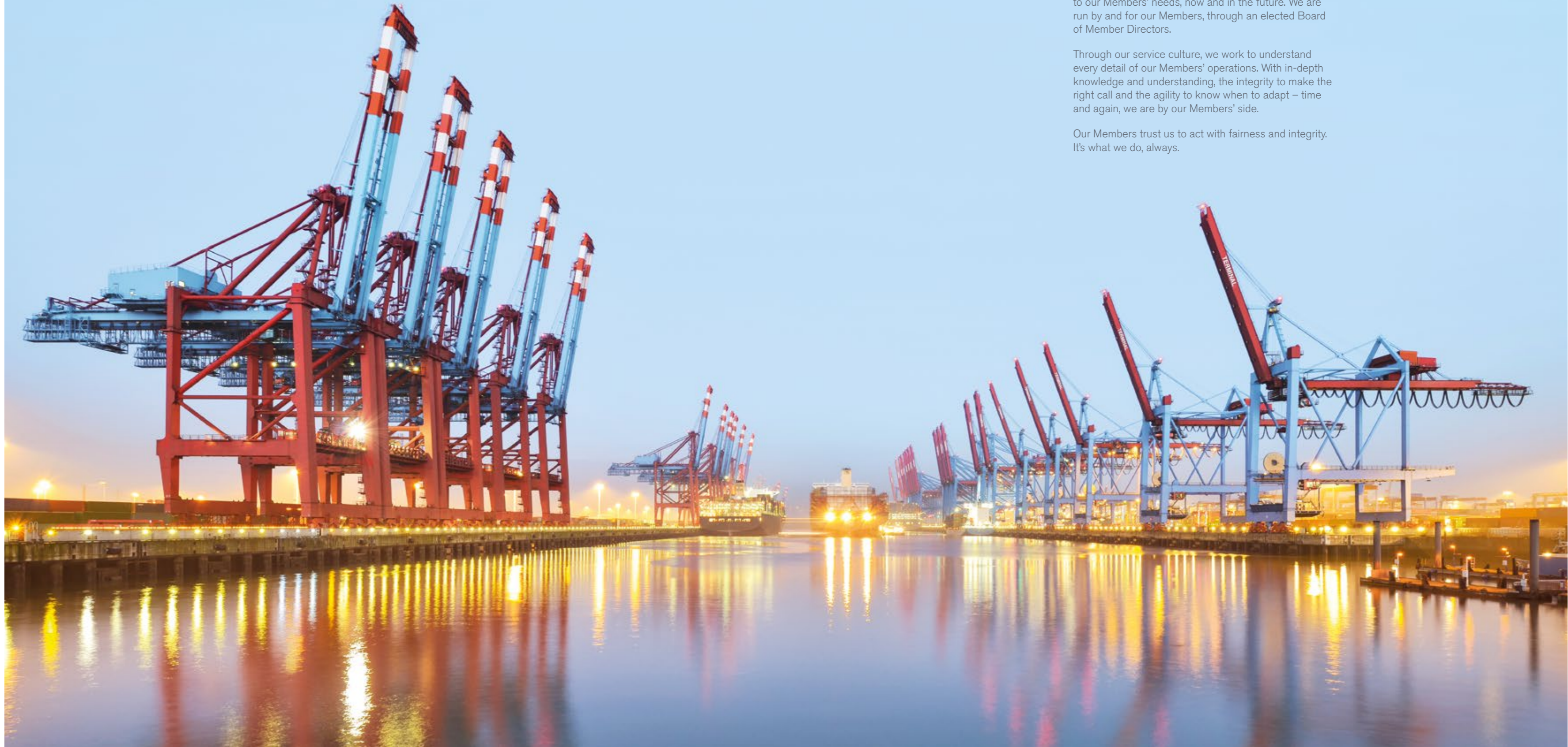
It's what being a mutual is all about.

As a Club, we have always existed to serve our Members. Offering best-in-class insurance solutions, paying claims, looking after our Members' pooled monies, looking after their best interests and looking after them.

We are not here to make a profit for shareholders. Surplus funds fuel reserves that secure support for our Members year after year. We invest in research to shine a light on the future of the logistics industry to respond to our Members' needs, now and in the future. We are run by and for our Members, through an elected Board of Member Directors.

Through our service culture, we work to understand every detail of our Members' operations. With in-depth knowledge and understanding, the integrity to make the right call and the agility to know when to adapt – time and again, we are by our Members' side.

Our Members trust us to act with fairness and integrity. It's what we do, always.



“Our clients face such complex risks, how do you evaluate them?”

They've got the technical knowledge, which is so important when it comes to understanding my clients' needs”

Broker

“At TT Club we see ourselves as partners, supporting Members and being there for them when they need us”

Charles Fenton, TT Club CEO



Established in

1968

Global offices in 20+ locations

20+

Retention consistently over

95%

1200+ Members facing risks together

1,200+







[ttclub.com](http://ttclub.com)

