

A crane driver employed by a Terminal Operator Member, opened a gantry quay crane's spreader to 40 foot and mistakenly attempted to lift two 20 foot containers from a ship's hold.

One container fell back into the hold, damaging a cargo of lauroyl chloride, which is dangerous when combined with oxygen and water and has a strong pungent odour.

Thirty people had to be taken to hospital. The complex cleanup and decontamination operation was coordinated by the local Network Partner at a cost of US\$500,000.

CARGO HANDLING FACILITY COVER

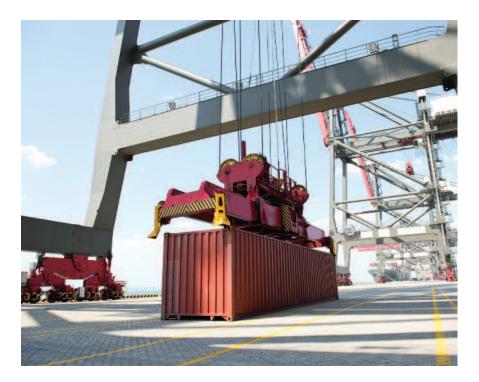
As world trade recovers and ship sizes continue to grow (particularly in container shipping) cargo handling facilities face mounting pressures in relation to productivity and the complexity of cargo issues.

TT Club provides liability, property and equipment insurance to marine terminals, stevedores, inland clearance depots, river terminals, container freight stations, container storage depots and airfreight handling terminals.

Standard cover includes:

- Liabilities for loss of or damage to cargo, customers' equipment and ships
- Liabilities arising from errors and omissions, including delay and unauthorised delivery
- Third-party liabilities
- · Fines for regulatory breach, such as customs, pollution and safety at work
- Investigation, defence and mitigation costs
- Disposal costs following an accident
- Quarantine and disinfection costs

Additional covers may include property (such as buildings, docks and wharfs, berths, quays and jetties, and dolphins), machinery, handling equipment, locomotives and rolling stock, rail and road infrastructure, and contents, business interruption, ships agency liabilities, fire legal liability, infringement of personal rights and liability as a supplier of advice and information.



TT CLUB IS MANAGED BY **THOMAS** MILLER

WHY TT CLUB?

TT Club is the leading provider of insurance and related risk management services to the international transport and logistics industry.

For businesses transporting goods around the world, we provide the insurance you need for the risks you face. 'TT' stands for 'through transport', reflecting the door-todoor nature of these risks. 'Club' denotes our mutual status, with ownership belonging to our Members rather than shareholders.

Of course, many operators are only involved in a specific part of the supply chain process, which is why we always ensure our cover is tailored to your particular requirements. So you only pay for what you need – no more and no less.

And we work with all sorts of customers – from some of the world's largest shipping lines, ports, freight forwarders and cargo handling terminals, to companies operating on a smaller scale but whose activities face similar risks.

We have an excellent annual retention rate: 95%. In fact, many of our customers have been with the Club for over 20 years. They continue to choose TT Club because of the value of our underwriting, claims and loss prevention expertise and support.

For further information, visit ttclub.com

"It's not the usual relationship between an insurer and the assured. Ours is a long-term partnership where TT Club has supported us as our business has grown and our needs have changed"

Member (30+ years)

The year TT Club was established and containers revolutionised freight transport

A-(excellent)

A strong capital position equivalent to A++, the highest rating on the AM Best capital adequacy model



The number of transport and logistics operators insured

*Customer Satisfaction Survey 2018

*87% of Members and brokers feel TT Club

brokers feel TT Club meets or exceeds the standards set out in the Club's service commitment

80%

Percentage of the world's maritime containers insured by TT Club



Percentage of the top 100 ports in which TT Club has an insurable interest



The number of countries in which TT Club has dedicated offices

95%

TT Club has an excellent retention rate



*Percentage of Members that highly rate the Club's industry knowledge and experience

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