

Cargo damage

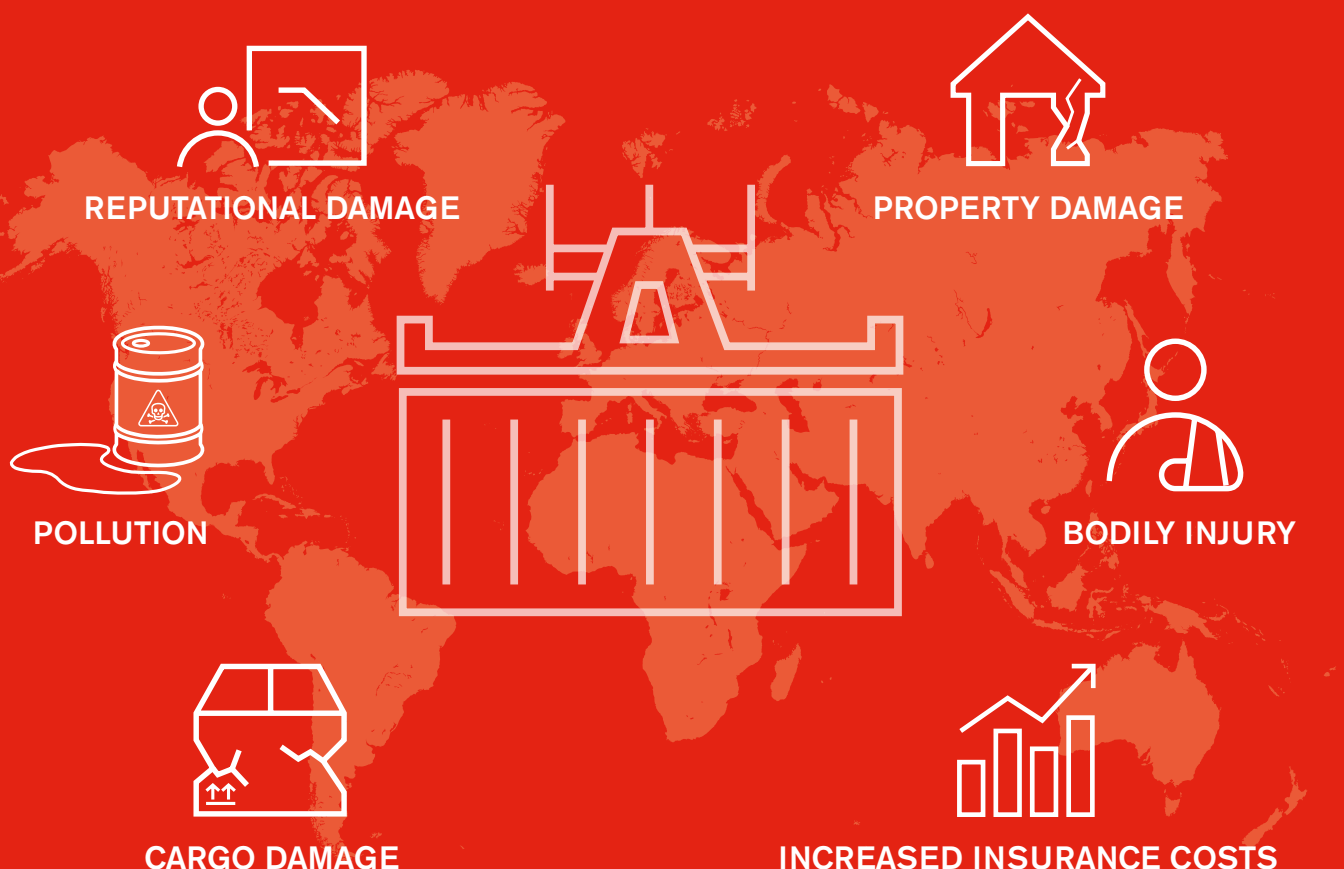
Is poor packing practice causing you cargo damage claims?

Two thirds of claims relating to cargo damage are caused or exacerbated by poor packing practices. Investigations reveal the main cause of cargo damage are;

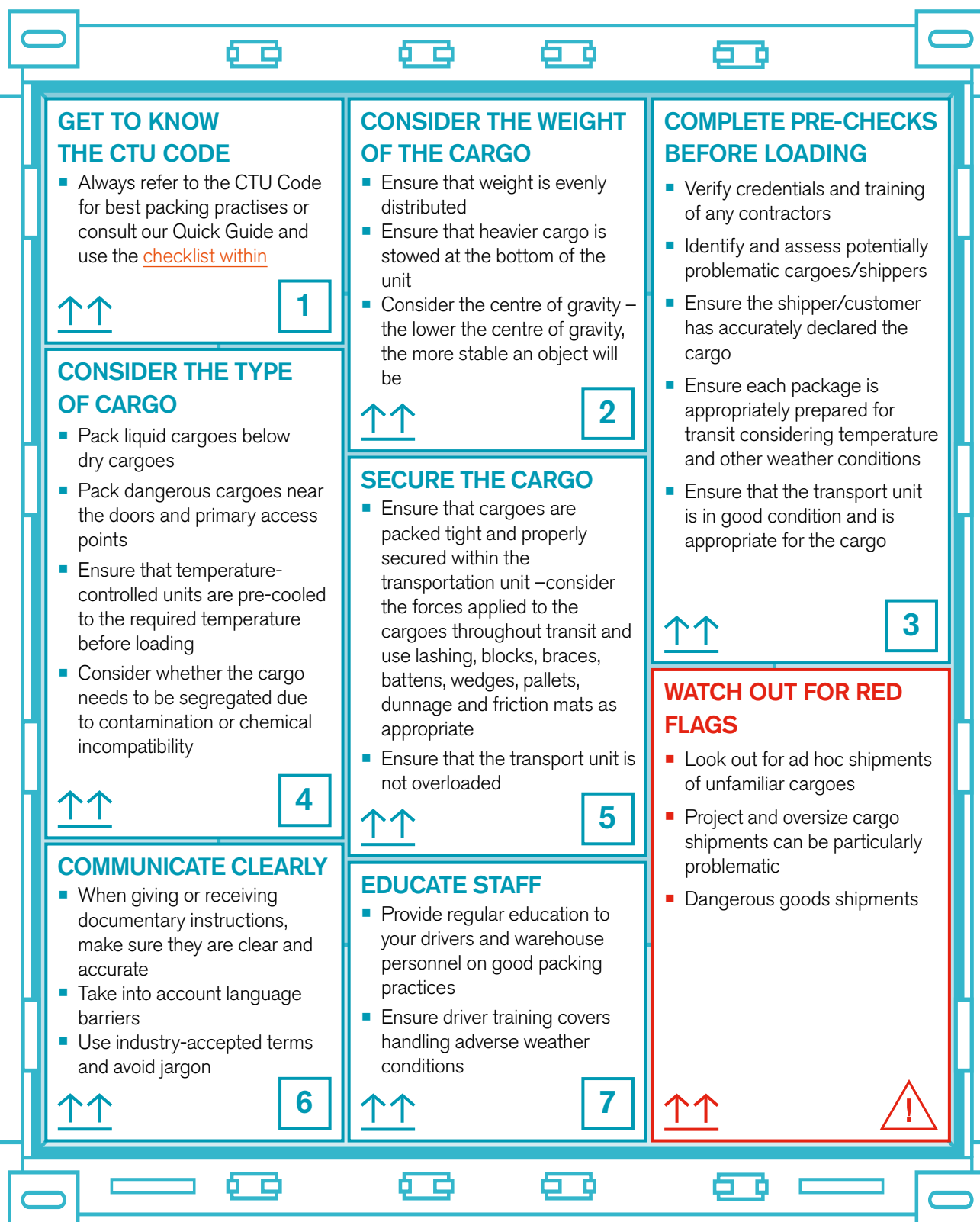
- inappropriate load/weight distribution
- inadequate cargo securing
- improper classification or description of the goods
- inaccurate documentation
- documentary errors

Many cargo damage claims are caused by lack of familiarity. If you are in any doubt regarding the handling of unfamiliar cargoes or the legitimacy of a customer, politely declining the appointment could save time and money – not to mention the lives at risk from a potential accident.

What are the risks?



How can you mitigate these risks?



This document is a very brief and general summary of good packing practices. For a thorough understanding of this subject we would highly recommend familiarising yourself with the CTU (Cargo Transport Unit) Code. For further information on the many other factors that come into play, please contact riskmanagement@ttclub.com.