

Cargo theft

Are you creating opportunities for cargo thieves?

85% of cargo theft happens while in transit. This document outlines key factors to consider making it harder for thieves to target your fleet.

What are the risks?



How can you mitigate these risks?

PURCHASE THE NECESSARY EQUIPMENT

- Consider the equipment you are using
 - Curtain sided trailer (anti-slash curtains)
 - Box van/container
- Explore the use of security devices to deter or prevent access; specialist locks, tamper proof seals, GPS tracking devices, covert tracking devices, forensic solutions, consider utilising vehicle mounted camera equipment

PLAN THE JOURNEY

- Risk assess routes and planned parking areas
- Identify locations for trends of historical cargo theft incidents
- Know the cargo you are contracting to carry, its value and attractiveness to thieves.

TRAIN YOUR TEAM

- Train truck drivers to be aware of theft risks
 - Develop processes relating to robbery response, communication with local authorities, route variation, use of secure parking, vehicle checks and time left unattended, analysis of developing threats and key control.
- Information security
- Manage the use of social media

BE AWARE OF INSIDER THREAT

- Implement a screening/vetting procedure to ensure workforce integrity, including;
 - Employee and contractor past employment
 - Criminal history checks
 - Develop a procedure for dealing with workforce's false declaration pre & post hiring
 - Develop a procedure to recover physical assets from terminated workforce to include company IDs, access badges, keys, equipment, uniform or sensitive information

KNOW WHO YOU'RE DEALING WITH

- Verify the legitimacy of sub-contractors – never underestimate the importance of due diligence
 - Full legal name, contact details and registered address
 - Details of other branches
 - Verify ownership and legal form (LTD, PLC, sole trader)
 - Company and tax registration numbers
 - Audit scheme membership
 - Key personnel, their role and authority to sign
- Share and distribute shipment information on a strictly need to know basis

WATCH OUT FOR RED FLAGS

- Be wary of websites offering trucking services
- Unsolicited approaches from unknown parties offering services
- WhatsApp/online group communication solutions to access freight
- Contractors using only free mail and mobile phone communications

